



**OFFICE OF THE CHIEF PROCUREMENT OFFICER
COUNTY OF COOK**

118 NORTH CLARK ST. ROOM 1018
CHICAGO, ILLINOIS 60602-1375
(312) 603-5370

THIS PURCHASE ORDER NUMBER
MUST APPEAR ON ALL PACKAGES,
INVOICES, SHIPPING PAPERS AND
DROP SHIPMENTS.

PURCHASE ORDERED ISSUED TO
850317

New Orleans Teleport, Inc.
d/b/a Calls Plus
201 B Travis Street
Lafayette LA 70503

DATE
10/15/2013
F.O.B. POINT

PURCHASE ORDER NO.
186569 - 000- OP
REQUISITION NO.
00108493 OR

COOK COUNTY FEIN: 36-6006541
ILLINOIS SALES TAX EXEMPT: E-9998-2013-04
FEDERAL EXCISE TAX EXEMPT CERT: 36-75-D038K

SHIP TO Public Guardian Of Cook County
69 W Washington Rm 700
Chicago IL 60602

DELIVERY INSTRUCTIONS
Celestin Nounkwa 312 603-0788

DEPT NO

3050838

Page 1 of 1

LINE	FURNISH THE FOLLOWING SUPPLIES AND/OR SERVICE	QUANTITY/ UOM	UNIT PRICE	EXTENDED PRICE	ACCOUNT NUMBER
1.00	TELEPHONE ANSWERING SERVICE RE-BID 12 MONTH SERVICE AFTER RECEIPT OF PO ONE LOCATION REAL TIME ACCESS TO ON-CALL INFORMATION CUSTOMIZED MESSAGE DELIVERY WHICH ALLOWS OPG TO RECEIVE MESSAGES BY PHONE, TEXT OR EMAIL WEB ACCESS FOR CALL RECORDINGS, MESSAGE LOGS AND SCHEDULES MESSAGE DATABASE BACK-UP 24 X 7 X 365 AVAILABILITY CALLS ANSWERED, SCREENED AND PROCESSED BY LIVE OPERATORS ABILITY FOR MULTIPLE CALL HANDLING EMERGENCY PREPAREDNESS / DISASTER BACK-UP SERVICE APPROX. CALL VOLUME: 1,800 MINUTES PER MONTH	12.00 MO	994.0000	11,928.00	3050838.550140
		*****	Total Order	*****	11,928.00

NOTE: VENDOR AGREES NOT TO EXCEED THE QUANTITY OR DOLLAR AMOUNT OF THIS ORDER WITHOUT WRITTEN AUTHORIZATION FROM THE CHIEF PROCUREMENT OFFICER

RECEIPT CERTIFICATION (FOR DEPARTMENT USE ONLY)

I hereby certify that I have received the goods/services reflected above and that the
items referenced are in full conformity with the purchase order/contract.

Authorized Signature: _____

Date: _____

I hereby certify that this purchase is in agreement with the requisition
on file authorizing the expenditure and is properly approved.

CHIEF PROCUREMENT OFFICER

Date:

[Signature] 4 November 2013
EXH

Purchase Requisition

Purchase Order Number

Office of the Purchasing Agent

Cook County of Illinois

186569

Requisition # OR 108493 Contract #

Open Date

Ship To: 96756

Public Guardian Of Cook County
69 W Washington Rm 700
Chicago IL 60602

Delivery Instructions:

Celestin Nounkwa 312 603-0788

Supplier: 299899

TEAM LEAD MAIL BOX

Buyer Number 724151 Supervisor 50

Bid/Sole Src Code

Business Unit

3050838

Internal Req Number

33056008

Board App Date & Item

Requisition Date

3/19/2013

Date Needed

3/19/2013

One Time Purchase Yes No Covers Need for months Specific Period of time

thru

Prior Contract No.

Expiration Date

Emergency No.

Line # Commodity Description

Bal on Hand

Quantity UOM

Est Unit Cost

Extended Cost

Business Unit and Object Account

1,000 977

TELEPHONE ANSWERING SERVICE

FROM APR 13 TO JAN 14

10-1-13 to 9-30-14

LO

13,000.0000

13,000.00

3050838 550140

*REAL TIME ACCESS TO ON-CALL INFORMATION

*CUSTOMIZED MESSAGE DELIVERY WHICH ALLOWS OPG TO

RECEIVE MESSAGES BY PHONE, TEXT OR EMAIL

*WEB ACCESS FOR CALL RECORDINGS, MESSAGE LOGS AND SCHEDULES

*MESSAGE DATABASE BACK-UP

*24 X 7 X 365 AVAILABILITY

*CALLS ANSWERED, SCREENED AND PROCESSED BY LIVE OPERATORS

*ABILITY FOR MULTIPLE CALL HANDLING

*EMERGENCY PREPAREDNESS / DISASTER BACK-UP SERVICE

Total of Items Ordered

13,000.00

CERTIFICATION

I hereby certify that the items and/or services above are necessary to this department (or institution) and that the account & activity numbers indicated above accurately reflect the specific line item budget appropriation and are approved by the Board of County Commissioners and there is a sufficient unencumbered balance in the account to grant same.

CCA

APPROVED BUDGETARY ACCOUNT

PURCHASING USE ONLY

REQUISITIONER

BUREAU or DEPARTMENT HEAD

ACCT #

DATE

BY

TIME KEEPER

2013 JUL 32 AM 10:24

PURCHASING AGENT

RECEIVED